



LOP CERTIFICATION

SPONSOR: Brig Gen Harold W. Linnean III (CC)

OWNER: Col. Anita Edmonds (DPH)

A method to assess the maturity level of lines of production (LOP), or transactional activities, across ARPC. LOPs are identified and prioritized by each directorate based upon the various products provided to the more than 1 million customers served by ARPC. The four levels of maturity are uncertified, bronze, silver, and gold. The DPH directorate has created an assessment checklist that is assigned to the LOP leads. LOP leads must answer questions and complete artifacts such as a Gemba board, process map, standard work, leader standard work, and training milestones to prove the sustainment of their LOP.

ARPC PRIORITY

Optimize Operations

MAJOR MILESTONES

- All LOP process maps validated (September 2025)
- All LOP training milestones validated (September 2025)
- 2 of 42 LOPs achieve bronze certification (March 2025)
- 25 of 42 LOPs achieve bronze certification (September 2025)
- 2 of 42 LOPs achieve silver certification (September 2025)
- LOP Gold Model Cell established (September 2025)

DELIVERABLES

- ARPC Instruction on LOP Certification Process
- Requirements for silver certification and accompanying checklist
- Requirements for gold certification and accompanying checklist
- Outbrief and report for each LOP that has achieved bronze, silver, or gold certification

RISKS/DEPENDENCIES

- Directorates must identify LOPs
- LOP leads must complete assessment checklist and lock for assessment
- Directorates must validate assessment checklists
- DPH team must conduct the assessment of the LOP team